

## **Credit Card Refund Policy**

Subject to the conditions described below, when a customer makes a credit card payment on a policy and that policy either cancels leaving unearned premium, or we owe the customer a return of premium because of a coverage reduction or over payment, we will request the insurance carrier process a refund. This refund will be returned to the customer's credit card or refunded in the form of a check mailed to the insured listed on the policy, within 60 days of the date we become aware of the refund or within 60 days of the date the customer requests the refund, whichever is sooner. We will refund anything over \$5.00 to the insured.

Questions? Please contact **1-718-648-5300**